



DivIHN

IN SERVICE, WITH EXCELLENCE AND GRACE

A holistic, full service Business Technology Solutions and Services provider, serving:

Commercial Enterprises & Non-profits

State & Local Governments

Federal Government

We have no agenda other than yours.

No competing priorities. No balancing act between what's right for you and what's right for us.

Our Business Focus is clear:

"Success and Transformation for clients, co-workers, and community". When critical decisions arise, we know exactly where we stand - with you.

This focus shapes everything we've built: Methods that deliver, and a Culture that cares.

Don't take our word for it. Ask those we serve.

Herald Manjoooran
PRESIDENT & CEO

Methods

Applied Enterprise Architecture

Our solutions align with your Business Strategy. We architect with long term intent, connecting technology to the business outcomes that matter to you.

DivIHN Project Ownership model

We don't just manage projects; we own them. When we commit to delivery, your success becomes non-negotiable. Period.

Integrated Quality Systems

Excellence, consistently. The quality you experience today is the quality you'll experience in every engagement.

Culture

'23 Fundamentals'

Not just abstract values, but concrete principles that shape every decision that affects you.

DivIHN Culture Program

Daily practice across the entire organization, ensuring real culture, not just intentions.

What you experience

People who invest in your success genuinely, own outcomes completely, and bring capability and character to every challenge.

How we engage

Flexible engagement models spanning Strategy, Build, Run, and Talent aligned to your needs at every stage.

Advisory & Strategy

Advisory & Consulting

Strategy & Roadmaps

Assessments & System Selection

Build & Transform

Design & Development

Quality Assurance

Implementations & Remediation

Managed Services

Stabilization

Optimization

Transformation

End-to-end ownership of ongoing operations

Continuous alignment with evolving business priorities and technology landscapes

Talent Solutions

Support across contract, project-based, and full-time hiring needs

Context-aware staffing aligned to technology landscape and delivery goals

Continuity and care for clients and consultants

Technology Platforms



servicenow

Service & Solution Domains



Enterprise
Architecture



Digitalization and Business
Tech Transformation



Artificial
Intelligence



Operations and
Management



Risk and
Cybersecurity



Program & Project
Ownership

OUR BRAND PROMISE

Delivering Mindful Solutions through

Holistic Approach

Proven Expertise

Assured Delivery



Holistic Approach

Strategy Alignment

We align every solution to what matters to your organization, ensuring your strategy dictates our solutions, not our capabilities

Ecosystem Vision

We design for your reality - the one that includes market pressures, technology shifts, and organizational change, thinking of evolution and impact of broader landscape.

Holistic Design

We apply Enterprise Architecture thinking to design solutions that solve today's problems while creating a foundation for tomorrow's opportunities, enabling scalable, future-ready solutions.

Delivery Excellence

Consistent quality. On time. Within budget. You get reliable execution in every project - what we commit to is what you get, every time.

Project Ownership

Complete accountability. Our Project Owners and teams are empowered to make decisions for your success and are measured by one thing: did we deliver what we promised?

Proven Expertise



Federal Government

Managed Transformation of Health Information System for an entity within Department of Defense. Modernized and supported a large-scale Health Information System while retiring technical debt and maintaining ongoing operations. Implemented a Microsoft Azure-based ecosystem enabling DevSecOps, data integration, and managed services.

IMPACT

Improved service quality, reduced costs, and established long-term scalability and operational resilience.



State and Local Government

Technology Strategy & Roadmap development for a large county government. Developed a comprehensive 10-year technology strategy through assessment of applications, infrastructure, governance, and stakeholder priorities. Aligned future-state architecture and investment roadmap with county initiatives.

IMPACT

Enabled strategic clarity, improved decision-making, and long-term alignment between technology and business goals



Healthcare

Rationalization of Large Application Portfolio for a Life Sciences & Clinical Diagnostics major. Assessed and rationalized a large, complex application portfolio to define an optimized future-state architecture. Established governance frameworks and change management plans to sustain transformation outcomes.

IMPACT

Reduced IT spend, eliminated redundancies, and created a streamlined, manageable application ecosystem.

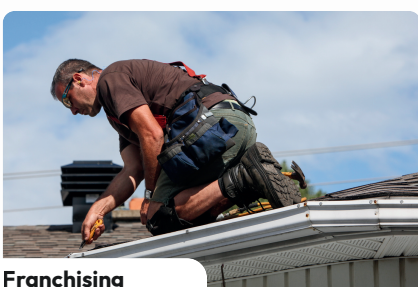


Education

Recognition System development/ Implementation for a national automotive industry organization. Transformed a legacy system into a scalable, Salesforce-based digital platform integrating CRM, eCommerce, LMS, and scheduling. Enabled modern, subscription-based training and certification delivery.

IMPACT

Supports 75,000+ users, centralized instructor management, and seamless transition to next-generation programs.



Franchising

Development of Sales & Operations Platform for a large multi-brand home improvement franchise business. Designed and implemented a custom web and mobile platform integrating CRM, CPQ, service delivery, and supply chain operations on a Microsoft foundation.

IMPACT

Became a strategic enterprise platform driving customer engagement, operational efficiency, and scalable growth.

Assured Delivery

Methods & Culture

Applied Enterprise Architecture

Project Ownership

Integrated Quality Systems

Practiced Culture with '23 Fundamentals'

Quality Certifications

CMMI DEV | ML3
APPROAISED



Clearances



DoD Top Secret
Facility Clearance



DoE Q
Facility Clearance

By the numbers

23+

years serving clients

95.7 %

repeat clients

4.85/5

Customer Satisfaction
Score (2026)

82 %

of clients retained
5+ years

Driven by a larger purpose

Core Purpose

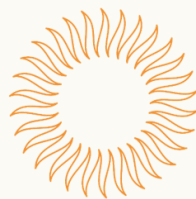
Positively impacting lives,
one interaction at a time

Value System

Honesty, Commitment,
Relationship

Culture

In service, seeking
Excellence, with Grace



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